



New England
Deaconess
Hospital
Boston, Massachusetts

pulse

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Joslin Clinic Hosts Paramedical Diabetes Course



Mr. Frederick H. Lovejoy, left, Chairman of the Board of the Joslin Diabetes Foundation, chats with Dr. Charles H. Best, Honorary President of the American Diabetes Association and co-discoverer of insulin.

How do you treat an unstable ("brittle") diabetic? What complications arise when a diabetic becomes pregnant? What are the psychological effects if diabetes occurs in childhood?

These are some of the questions confronting nurses, dietitians and other personnel who are engaged in, or plan to be engaged in, the teaching of patients and their families regarding diabetes and its treatment.

To further their understanding of diabetes, the Deaconess participated in the first Paramedical Post Graduate Course in Diabetes, held April 28-30, at the Joslin Auditorium and the Sheraton-Boston Hotel. The course, co-directed by Dr. Alexander Marble and Dr. Leo Krall, was de-

veloped in cooperation with the Joslin Diabetes Foundation under the supervision of the American Diabetes Association's Committee on Professional Education.

A highlight of the course was the Banquet address by Dr. Charles H. Best, Honorary President of the American Diabetes Association and co-discoverer of insulin.

The course was designed to convey the most current teaching techniques to those responsible for instruction of diabetic patients and their families. This was the first time the Joslin Diabetes Foundation offered a formal course to paramedical personnel, but it now plans to offer a similar course two or three times annually to help those interested in setting up other educational programs across the country.

Many hospital staff members were on the faculty: Dr. Donald M. Barnett; Annmarie Boyden, R.N.; Dr. Robert F. Bradley; Dr. George F. Cahill, Jr.; Dr. Eugene P. Clerkin; Robina Graves, R.N.; Theresa Grzyb, R.N.; Dr. William B. Hadley; Dr. Allen P. Joslin; Carol Kidd, R.N., B.N.; Dr. George P. Kozak; Dr. Leo P. Krall; Dr. Alexander Marble; Gwendolyn Muldoon, R.N., B.Sc.N.; Sonja Nickerson, R.N.; Dr. John L. Rowbotham; Alice Wells; Dr. Priscilla White; Dr. M. Donna Younger.

NEWSMAKERS

DR. RICHARD SIEGLER, Associate in the CRI, put down his stethoscope on April 21 to don a tri-cornered hat and participate in the Patriot's Day reenactment of the famous rides of Paul Revere and William Dawes. He accompanied Dr. Moynihan who was portraying Dawes in his ride from North Cambridge to Lexington.

Congratulations to ambitious DAVE McLEAN, an electrical technician at CRI who will graduate from Lowell Technological Institute on June 15 with an associate degree in science as a radiological health major.

MRS. ESTELLA ENGLANDER recently retired from her job as a secretary in the Nursing Department after 13 years. The Nursing Department gave her a gold pearl pin and the Hospital presented a watch to her for her years of service. Said Estella, "I'm going

to rest and take it easy."

Operating Room Supervisor Miss MARY MACRITCHIE was recently promoted from Major to Lieutenant Colonel in the Army Reserve. Her Reserve duties include teaching a one-year operating room technician course at the Deaconess to prepare the men for actual hospital experience at Camp Drum.

MISS MARGARET A. BURNS, Associate Director, Department of Surgical Services, has been appointed by the Association of Operating Room Nurses, Inc., to the National Evaluation Committee for ORT Programs. This committee evaluates all teaching programs for Operating Room Technicians by the standards of the AORN, in an effort to set up uniform teaching programs throughout the country.

Fisher Elected to Purchasing Position

"It is a great honor, and I believe it will be a stimulating experience, too," says W. Clifford Fisher, Purchasing Agent of New England Deaconess Hospital, of his new position as President of the Purchasing Management Association of Boston (PMAB).

More and more in recent years hospitals are being recognized not only as health care facilities but also as efficient business enterprises. Hospital purchasing, likewise, has achieved professional status in the overall procurement field.

As president of the Boston chapter, Mr. Fisher will coordinate the various activities of the Association. "We are an educational and professional association composed of members from industrial, institutional, educational, governmental, utility and distribution

organizations," he comments.

Mr. Fisher, a member of PMAB since 1954, came up through the ranks to the Presidency. He has served as Director, Treasurer and Vice President as well as being chairman of various Association committees. He has been instrumental in organizing the Health Industries Committee within the Association, both locally and nationally.

In the 20-odd years that Mr. Fisher has been at the Deaconess, he has witnessed many innovations in purchasing. However, the future holds an even greater challenge, he feels. Computerization and automation offer the prospect of greater efficiencies and improvement in purchasing performance.



Mr. Claude Thulier displays the cake awarded to him by the participants in the Management Development Program as Mr. Richard Lee and Mr. Charles Schraub look on.

Management Course Ends

An eight-week Management Development Program, sponsored by the Division of Systems Engineering of the Massachusetts Hospital Association and funded by the Kellogg Foundation, was completed on April 24 by 23 members of the administrative staff and department head group. Mr. Claude A. Thulier, Assistant Director of the Division, led the two-hour seminars which were designed to assist in developing leadership abilities, improving communications and human relations skills, and creating an awareness of the successful application of management engineering techniques in the hospital.

By employing better methods of leadership and communications, motivation to work increases. When this is accomplished work simplification, summed up as "Work Smarter — Not Harder — It's Easier," then goes into effect. Work can be completed faster and more economically when efficiency eliminates unnecessary motions. The hospital will benefit from this program's end result — improved patient care.

To show their appreciation to Mr. Thulier for his excellent leadership, the seminar participants presented him with a decorated cake and an official Deaconess sweatshirt at the last meeting.

1969 DEACONESS SERVICE AWARDS

Deaconess employees can't be called bashful when it comes to boasting the years they have served the Hospital. A total of 5,879 years of service have been given the Deaconess by recipients of awards in previous years and the 85 employees who qualified for awards presented at the Annual Award Dinner, April 30, in the Oval Room of the Sheraton-Plaza.

Catherine Waters took top billing for reaching the 40-year mark, and she received a gold and emerald pin. Dr. Olive Gates was second in line for a gold and sapphire pin representing 35 years. Mr. Richard Lee and Mr. R. D. Lowry alternated the presentation of pins — gold for 20 years, gold with red enamel for 15, gold with green enamel for 10, and silver with blue enamel for 5 years.

The 10-year people received an unexpected pat on the back when the 15-year pins were accidentally awarded to them. The rightful owners were found and the pins exchanged.

Certificates were awarded to Catherine Waters, Dr. Olive Gates, and Charles Schraub from the General Board of Health and Welfare Ministries of the United Methodist Church.

Rev. Ralph A. Curtis delivered the invocation. After the traditional roast beef dinner, Mr. Laurens MacLure, President of the Corporation, extended greetings to the group. He was impressed with the length of time and the number of people receiving awards, and he expressed his appreciation for their dedication.

Highlighting the Hospital today, Mr. Richard Lee pointed out the recent advances and plans in the making. "Occupancy is three percent higher than one year ago, and we are six stories taller than last year at this time," he said. He recalled the renovation of Palmer, the formulation of the Joint Radiation Therapy Center from idea to fact, and the transition to a centralized dietary system. He hinted at the possibility of a Blue Cross Master Medical Plan, double insurance coverage with a cut in cost, and the existence of a committee set up by the trustees to look at and improve the pension plan.

Gazing into a foggy crystal ball, Mr. R. D. Lowry looked into the future of the Hospital. He predicted improved medical care for people in all economic levels; the probable future of transplants when the rejection problem is solved; and, an increase in cooperation between hospitals. There are many unsolved problems including parking, bed shortages, and the need for added facilities such as an extended care facility, more ambulatory beds, and more psychiatric beds. With each passing year the need for additional facilities continues to grow. "One thing is sure," he said, "the Deaconess will change more in the next 10 years than in its entire history."

Entertainment followed, provided by Frank Petty and his Orchestra and the "Four-On-The-Beat Quartet."



Mr. Richard Lee and Mr. R. D. Lowry congratulate Catherine Waters and Charles Schraub, recipients of the awards of merit issued by the General Board of Health and Welfare Ministries of the United Methodist Church.

Forty Years



Catherine Waters gets a word of congratulations from Mr. Richard Lee and Mr. R. D. Lowry.



The Head Table enjoys the traditional roast beef dinner served in the Oval Room.

Who Will Help When the Going Is Rough?

Social Service Department Meets the Challenge

A mother has just learned that her young son has diabetes. Her doctor explained what it will mean to the family, but she is still confused. She is unsure about the adjustment. She joins her son in the teaching unit of the hospital. She plays with him, lives each day with him, and attends the lectures to learn more about diabetes. But she is not really concentrating, not absorbing all she should be, because she is emotionally upset.

Her son's doctor notices that her anxiety has not diminished. He suggests that she talk with someone in social service. The mother agrees, and with the social worker's understanding and guidance she is able to see the problem in the right perspective; now she can really help her son.

This is just one example of the type of challenges which the Social Service Department faces at the Deaconess. The Department helps patients and their families solve personal, social, or emotional problems which they cannot cope with by themselves.

There is no typical situation. A young father has just been told that his wife is terminally ill with cancer. How can he plan for her care as well as provide for his seven children and hold down the two jobs he needs to support his family?

Who will help the wife of a man who is partially paralyzed from a stroke when she wants to take him home but is very apprehensive about her ability to manage?

When the doctor recommends a nursing home for one of an elderly couple, the partner finds it almost unbearable to accept this. No decision can be reached until the relative has had an opportunity to cope with his grief over the separation, his guilt at giving up what seems to be his responsibility, and his fear of what may happen as a result of following the advice.

Mrs. Lucille F. Palmer, the Director

of the Social Service Department, explains, "Our functions are as varied as the patients themselves. Recognizing the uniqueness of the individual, we help him understand and overcome the barriers which are preventing him from gaining the maximum benefit from the medical care being given him."

Sometimes the task of the social worker is merely explaining what resources are available to help finance an operation or provide nursing care at home; sometimes the task is helping the patient change his attitudes about his situation, or change his environment.

"There is no set routine example of the type of work we do," Mrs. Palmer comments. "Our casework involves individualizing the patient's situation and recognizing his right to be self-determining and to participate in his own care. Patients solve their own problems, really. We give them as much guidance and counseling as is necessary for them to accomplish this."

Usually, a doctor refers a patient, or a patient may inquire himself. There is a misconception about the function of social workers in a hos-



Mrs. Lucille Palmer, second from left, discusses a case with other members of the Social Service Department, (from left to right) Mrs. Marjorie Hildebrand, Miss Elaine Carpenter, and Miss Ruth Shure.

pital. People tend to think that they do things for patients. Instead the patient must accept the social worker as a helper before he can be helped. Services are never imposed. The social worker always works in conjunction with the doctor's medical plan for the patient and establishes a relationship with the patient which enables him to help himself.

Mrs. Palmer notes, "We do not place a person in a nursing home. We act as a source of information about the possibilities. We do help the families locate a nursing home, arrange for convalescent care, care at home, or financial assistance in accordance with the patient's needs and desires. The decision is up to him, or the person responsible for him."

The staff of the Social Service Department spends a great deal of time with the relatives of patients. "Relatives are the forgotten people in the hospital where the patient is necessarily the center of attention. Actually, relatives may be suffering emotionally more than the patient. If there is no opportunity for these people to get some relief from their anxieties, they will be in no condition to help the patient and may hinder his progress. Often they do not know where to begin. By talking with them, we give them an opportunity for free expression of feelings, then we make suggestions which give them a direction toward constructive action."

After working in four or five other hospitals, Mrs. Palmer came to the Deaconess as Director of the Social Service Department. She took over the position of Mrs. Jamieson, who had started the department in the 1930's and continued as director until her death in 1962.

There are two fully trained caseworkers with Master's degrees in the Social Service Department. Miss Ruth Shure, a senior caseworker, is a grad-

uate of Simmons College School of Social Work. She has had several responsible positions in other hospitals. Bit by the traveling bug, she has visited many countries.

Mrs. Marjorie Hildebrand, the other caseworker, is a newcomer to the Deaconess. A graduate of Columbia School of Social Work, which is also where Mrs. Palmer got her graduate training, Mrs. Hildebrand worked in New York City and Binghamton, N. Y., before she joined the Deaconess staff. Her husband, Dr. Hildebrand, is a resident in the Department of Pathology.

Mrs. Marion Freeman is a Social Work Assistant who serves as placement coordinator finding suitable places for patients who need care after they leave the hospital. She worked for several years in social agencies, and most recently for the Protestant Guild for the Blind before she came to the Deaconess.

The secretary of the department, Miss Elaine Carpenter, is the genial hostess welcoming everyone who comes to the office. With her friendly voice on the telephone, she quickly makes troubled people feel at ease. In addition to being a gracious receptionist, she is general office manager on whom the rest of the staff depends. Miss Carpenter graduated from Bryant College of Business Administration in Providence and previously came to us from Arthur D. Little, Inc. Since coming to the Deaconess, she has learned many of the techniques of social work, and when called upon performs the duties of Case Aide, often dealing directly with patients.

To sum it all up, the Social Service Department is a vital part of the Deaconess Hospital — collaborating with other professionals to provide able assistance whenever and wherever asked.



Caseworker Miss Ruth Shure reassures a patient that she will get the assistance she wanted.

Twenty Years



Bottom, from left to right, Helen M. Murphy, Marjorie M. LeBeau, Janie C. Chapman, Joan Randle, Edith O. Wetterlow; top, left to right, J. Albert Baker, James J. Halligan, Mary Sullivan, Mr. Lowry. ABSENT, Helen G. Goodridge.

Fifteen Years

From left to right, Raymond Dix, Margaret M. McLean, Clare R. Shruhan, Johanna E. Dwyer, Mr. Lee. ABSENT, Erminie M. Smith, Arlene Spaulding, Esther H. Wells.



Five Years



Bottom, from left to right, Juanita Y. Howell, Jeanne H. Bates, Lillian Brooks, Cora E. Cole, Alexis A. Chellberg; top, left to right, Evans F. Houghton, Janet Hallowell, Fabio F. Alvarino, Mr. Lee, Gail E. Graham.

ABSENT: Helen E. Brockmann, Ethel H. Buggs, Mabel H. Capen, Nora A. Coughlin, Grace B. Daley, Caroline C. DeBernardo, Charles J. DeBoise, Marie E. Duggan, Jeanne G. Hamilton, Elsie I. Hansen, Greta A. Holman, Irene M. Irwin, Joanna Kahn, Doris T. Keough, Donna M. Kos, Elizabeth F. Lisco, Hermann Lisco, M.D., Judith A. MacDonald, Margaret E. Mackay, Albert S. Marci, Mary E. McCarron, Mary Misho, Anna L. O'Neill, Baiba S. Ozols, Winnie C. Powers, Virginia A. Provost, Ora M. Smith, Patricia A. Sutton, Edward Taylor, Alice G. Turner, Addell A. Vaughn, Marja L. Warakois, Carryanne Whitmore, Barbara M. Wolchok.

Bottom, from left to right, Elizabeth MacKenzie, Gloria L. Polan, Dorothy A. Silveira, Anne E. Whitney; top, left to right, Martha M. Neely, Ernest Norling, James M. Barrows, Mr. Lee.



5,879 YEARS OF SERVICE

Ten Years



Bottom, from left to right, Elizabeth A. Murray, Winnie M. Marshall, Mary A. McGovern, Dorothea A. DeRoehn, Winifred Fries, Ruth A. Marshall, Katherine V. Nicholson; top, left to right, George E. Carrington, Kenneth McGuire, Dr. Harry Bailey, William J. Flatley, Helen M. McNerney, Mr. Lowry. ABSENT, Karen A. George, Marion M. McCarthy, Doris E. Morgan, Grayce E. Thayer, Rose Soares.

Doctors' doings

Dr. Mian M. Ashraf, Associate Staff, Thoracic Surgery, addressed the Rhode Island State Nurses' Association and the R. I. American Cancer Society on "Cancer of the Lung," April 16. He also gave a lecture to the Greater New England Society of Inhalation Therapists at St. Vincent's Hospital in Worcester, April 19.

Dr. Menelaos A. Aliapoulos, Associate Staff, General Surgery, gave a lecture at Goddard Hospital in Stoughton, April 4, on "Medullary Carcinoma 'C' Cells and Thyrocalcitonin." He presented a paper, "Thyrocalcitonin: Localization and Quantification in Human Thyroid Glands," on April 14, at the Atlantic City meeting of the Federation of American Societies for Experimental Biology. He co-authored an article, "Thyrocalcitonin: Its Role in Calcium Homeostasis," in the *Archives of Internal Medicine*.

Dr. Thomas J. Anglem, Active Staff, General Surgery, traveled to New York City to attend the James Ewing Society Meetings from April 24-26. He also went to the National Cancer Symposium on Breast Cancer from May 7-10 in Washington, D.C.

Dr. Theodore L. Badger, Active Staff, Internal Medicine, participated in a panel discussion on "Air Pollution in Brookline" as part of a discussion on "Air Pollution and Health" at the Brookline Public Library on April 29.

Dr. Donald M. Barnett, Associate Staff, Internal Medicine, gave a talk on "Dietetic Foods for the Diabetic Patient — Trap or Treat" to the Greater New Bedford Diabetes Society on April 14.

Dr. David P. Boyd, Active Staff, Thoracic Surgery, was a visiting professor at the M. D. Anderson Tumor Institute in Houston, Texas, April 6-9, and he lectured on "Cancer of the Lung."

Dr. Blake Cady, Associate Staff, General Surgery, had an article entitled, "Epidermoid Carcinoma of the Gum," published in the March issue of *Cancer Magazine*.

Dr. H. Howard Goldstein, Associate Staff, Internal Medicine, will participate in the Symposium on Diabetes at the Westside Hospital in Los Angeles on May 25.

Dr. Ellison Pierce, Associate Staff, Anesthesiology, participated in a seminar on chronic lung disease at St. Vincent's Hospital in Worcester, April 18, held by the Greater New England Society of Inhalation Therapists.

Dr. Robert D. Sullivan, Active Staff, Internal Medicine, presented a course on "Protracted Cancer Chemotherapy by Ambulatory Arterial Infusion," at the Joslin Auditorium, April 21-24. He gave the following lectures at New York University, May 7-9: "Long Term Administration of Antimetabolites;" "Cancer Cell Growth Rates and Kinetics;"

"Chemotherapy of Cancer of CNS;" and "Malignant Melanoma." On May 14, at the Thayer Hospital in Waterville, Maine, he gave a lecture on "Practical Application of Intra-arterial Perfusion and Infusion." And at Emory University in Atlanta, Georgia, he gave the following talks, May 15-16: "Control of Recurrent and/or Disseminated Colon Cancer," and "Advantages of Continuous Regional Infusion."

Engagements

MISS SUSAN D. FEENEY, former Staff Nurse, to Mr. George F. Nyren, a civil engineer at the Aberthaw Construction Company, in the fall.

MISS M. SUELLEN HELIE, secretary in the Pharmacy Department, to Mr. Wladislaw J. Krasowski, Maritime Yachtsman, next fall.

MISS ANN THERESA WAGNER, faculty member in the School of Nursing, to Mr. Richard O. Pellerin, a doctoral candidate at Catholic University of America now serving in the Army, next September 20.

MISS DIANE WAKELIN, Nursing Staff, to Mr. George E. Taylor Jr., employed by Honeywell, on October 18.



NEW LIBRARY BOOKS

NON-FICTION

Why Me? An Autobiography. An inspiring account of the actor's struggle with cancer

William Gargan

Ernest Hemingway: A Life Story. An extraordinary man of our time is brought into sharp focus

Carlos Baker

Bleeding Earth: A Doctor Looks at Vietnam. A forthright account of what battle does to a country and its people

Alister Brass

Collecting Pictures

Guy R. Williams

Buying Art On A Budget

Joanna Eagle

FICTION

Honey. A dramatic conflict arises between a compulsive woman and her adolescent stepson

Elizabeth Jenkins

The Green House. Imparts a deep sense of the painful adventure of human existence

Mario Vargas Llosa

It Happened In Boston? A tale of the world of an unconventional artist

Russell H. Greenam

Autopsy For A Cosmonaut. The story of a naive civilian thrust into the world of Cape Kennedy

Jacob Hay and

John M. Keshishian, M.D.

MYSTERY

Sunday The Rabbi Stayed Home

Harry Kemelman

The Sea Troll

Suzanne Blanc

Profile: IRMA KELLNER



Irma Kellner, Director of Volunteers, checks over a bath robe with Volunteer Mrs. Esther Botsford in the Gift and Flower Shop.

The Hospital's Director of Volunteers, Irma Kellner, has as many facets as a sparkling gem. Like a chameleon, she changes colors with her environment.

Here at the Hospital she is the dynamo faced with the task of securing dependable people willing to work in the Gift and Flower Shop, the Thrift and Coffee Shops, to help patients with diversional therapy, and to wheel the library and courtesy carts to the patients.

Irma attacks this problem using a variety of creative approaches. For example, she actively recruits volunteers from local schools by giving talks and showing slides to interested students. She sets up and mans displays at suburban shopping areas to explain the volunteer program and distribute pamphlets. She also distributes booklets, "A Welcome to Our Volunteers," to all the doctors' offices in One Ten Francis Street, in the downtown bookstores, and in local banks, libraries, and churches.

Recruiting is only part of her job. She must also carefully interview each potential volunteer to make sure each applicant is reliable and to determine what job the volunteer will enjoy the

most. This is vital because, "if a volunteer doesn't like what he's doing, he won't do it for long." Then she must supervise each volunteer's training.

Irma enjoys her hospital work because, "It is gratifying the way people follow through and are so reliable and accommodating when we need help. For example, whenever there is a snow storm and we are sure no one will come in, a few stalwart volunteers always manage to get in to help."

One might expect that such a hectic job would leave Irma too tired to do anything but quietly sit by the fireside when she returns to her Brighton home at night. But when she arrives at home, Irma abandons her role as the efficient Department Head and she moves into the role of wife and mother of 17 and 19 year old boys and finds time to be a gracious and imaginative hostess, a photography enthusiast, and a poetess.

Irma and her husband love to plan small parties and they entertain their friends with their imaginative motifs. One night they had a "Las Vegas Night" using posters, games, toy money, napkins and swizzle sticks from the Las Vegas night clubs, and set up a "Frank Sinatra Lounge." They have also had a Hawaiian Night, and one evening they set up an Italian restaurant in their home and the guests ordered their dinners from menus Irma made especially for the occasion.

Irma has been writing poetry since she was eight "and never outgrew it." She also enjoys taking photographs. The Hospital has benefited from this hobby since she took all the slides for the volunteer orientation program and the general orientation program that is given to all new employees.

One final facet of Irma can't go unmentioned — she and her husband and their sons each have motorcycle licenses and Irma can occasionally be seen riding behind her husband on his motorcycle. But Irma laughingly insists she's not a swinger.



"I removed it because it was there."

Dale Miller - Community Assistant



On the move in her new position as Community Assistant at the Stoma Rehabilitation Clinic, Dale Miller gets a cheery hello from Jack as she leaves the Deaconess.

A new face at the New England Deaconess Hospital is Miss Dale Miller, R.N., who is working in the Stoma Rehabilitation Clinic as a Community Assistant. She has been a member of the Deaconess staff since the first of January, and has recently spent four weeks in training to become an Enterostomal Therapist at the Cleveland Clinic Foundation where she studied with Dr. Rubert Turnbull and Mrs. Norma Gill. The course was very concentrated, and not a minute was wasted as mornings were spent visiting an average of 35-40 stoma patients in the hospital. During the afternoon, Miss Miller was involved in caring for patients in the Out-Patient Clinic, observing stoma surgery in the operating room, and attending informal classes. She is now one of 30 Enterostomal Therapists in the United States and Canada.

Miss Miller attended Skidmore College in Saratoga Springs, N. Y., and

received her diploma from Massachusetts General Hospital in Medical-Surgical Nursing. She has also been a staff nurse and a Research Assistant for Harvard Medical School at Boston City Hospital.

Her responsibilities at the Stoma Rehabilitation Clinic are varied. Not only does she visit nursing homes and work closely with personnel and patients, but she also gives in-service programs in outlying hospitals, lectures to students in Schools of Nursing, and is available, with Dr. Rowbotham and Mrs. Lennenberg, to talk with and see patients in the Stoma Rehabilitation Clinic at the Deaconess on Tuesday afternoons and every other Friday morning.

The care of patients with colostomies, ileostomies, ileo bladders, and other ostomies is rapidly changing in this country, and it is the goal of the Stoma Rehabilitation Clinic to help patients live as easily and normally as possible with their ostomies. The Stoma Clinic serves the entire New England region, and it is the first clinic of its kind in the United States. Plans are now underway for similar clinics in California, Washington, and Maryland.

In Memory

The lovely lilies which have beautified the Arthur T. Dooley Chapel during the Easter season were a gift of the Nursing Service and Faculty Councils in memory of Mrs. Nora Lowry, the mother of Mr. R. D. Lowry, Executive Vice President of the Hospital. Mrs. Lowry died January 23, 1969.

HORSEPLAY

Attention bowlers! Hold the evening of June 12 open for a night of unrehearsed horseplay when the Bowling Banquet gets under way at the Sidney Hill Country Club.



The Call Is Out For Summer Volunteers

Know of any teenagers filling their summer months with beach parties, boating, and sun bathing? Want to see them come back to school with something more than a tan?

The call is out for children of employees at the Hospital to spend their summer vacation as Hospital volunteers. Students from age 14 in junior high, high school and college are needed to work this summer in a variety of interesting jobs within the Hospital.

Volunteers may lend a hand in the Coffee Shop, tend the Gift and Flower Shop, or help out in the Thrift Shop. If arts and crafts is your son or daughter's hobby, volunteers are needed to teach patients to make

Mrs. Lauriston Ward, Jr. (right) President of the Friends, congratulates Deaconess Volunteers who have given 1,000 hours of service to the Hospital. They are, from left to right: Mrs. George I. Rohrbough, Miss Mary C. Mazzei, Mrs. Philip Miller, Mrs. Duncan Harris, and Mrs. Elton Watkins, Jr.

items from leather, chenille and yarn. There are also many clerical opportunities such as filing and addressing or stuffing envelopes. If your teen enjoys visiting patients, volunteers may wheel the Courtesy Cart and Library Cart throughout the Hospital giving patients an opportunity to purchase toiletries and gifts or borrow library books. For further information call Mrs. Irma Kellner, Director of Volunteers at the Deaconess, Ext. 335, between 9:30 a.m. and 4 p.m., Monday through Friday.

Why not suggest volunteer work to your sun-loving teen. Satisfaction derived from helping others lasts longer than a tan.



New England Deaconess Hospital
185 Pilgrim Road
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pulse

The New England Deaconess Hospital Complex, including the Medical Office Building at One Ten Francis Street, Lahey and Overholt Thoracic Clinics, the Joslin Diabetes Foundation, Inc., the Cancer Research Institute and the Shields Warren Radiation Laboratory, is internationally known for diagnosis, treatment and research in general medicine, brain and chest surgery, cancer and diabetes.

PULSE is published monthly by the Public Relations Department of the New England Deaconess Hospital.

R. D. LOWRY
Executive Vice President

RICHARD E. LEE
Director

EVANS F. HOUGHTON
Public Relations Director

JANE TARBOX
Public Relations Assistant

1969 DEACONESS SERVICE
AWARDS — 5,978 Years of Service.
Story and Pictures on Page 2 and 3.



New England Deaconess Hospital Bowling League

DIVISION A

Team No.	Pinfall to date Incl. Handicap	Pts.	High Singles	High 3 Strings for Year
1—C. Schraub	43811	153	C. Schraub 121	J. Dillahant 372
5—M. Hennessey	41957	150	M. Hennessey 98	J. Swanson 311
4—D. Colleran	43919	149	High Singles for Year	
2—J. Dillahant	41988	127	J. Bailey 156	High Average for Year
3—J. Barr	41679	109	B. Nickerson 121	J. Dillahant 99
			S. Nordstrom 121	B. Nickerson 90

DIVISION B

Team No.	Pinfall to date Incl. Handicap	Pts.	High Singles	High 3 Strings for Year
7—G. Graham	41549	131	N. Keating 105	B. Laffey 336
6—B. Laffey	43217	122	P. Dumont 101	P. Dumont 298
9—E. Nickerson	42313	107	High Singles for Year	High Average for Year
8—M. Coburn	40874	88	B. Laffey 130	B. Laffey 96
			P. Dumont 109	P. Dumont 88

DIVISION C

Team No.	Pinfall to date Incl. Handicap	Pts.	High Singles	High 3 Strings for Year
10—P. Gleason	43123	135	B. Wambolt 99	P. O'Connor 300
11—C. Cox	40666	125	S. Meek 96	S. Meek 319
12—J. Mazza	43133	118	High Singles for Year	High Average for Year
			H. Sycamore 117	M. Foley 89
			S. Meek 122	S. Meek 88